

1. Write a template letter in Word, leaving out the words that you want to come from your mail-merge eg the name of the person the letter is addressed to.
2. Create a table of data either in a separate Word document, in Excel or in Access, with suitable field headings. An example has been created for you in Excel and is in the shared file area called *Mail merge data*.
3. To set up the mail-merge, in Word:
  - On the Tools menu, click **Mail Merge**.
  - Click **Create**, click **Form Letters**, and then choose **Active Window**.
  - The active document becomes the mail-merge main document.
  - Click **Get Data**.
  - To use an existing list of names and addresses, click **Open Data Source**.
  - You will need to choose the correct file type – the sample data is an Excel file.
  - After you designate the data source and Word displays a message, click **Edit Main Document**
  - Click where you want to insert a name, address, or other information that changes in each letter. On the Mail Merge toolbar, click **Insert Merge Field**, and then click the field name that you want.
  - Click **Merge**.

If you need any further assistance, try looking in Word's Help file.